

Wenderific Privacy Policy (as of 10 February 2021)

Our contact details

Name: Wendy Chan/ Wenderific

Address: 142B St Norbert Road, London SE4 2FH

Phone Number: 075 8485 3225

E-mail: wenderific@outlook.com

The type of personal information we collect

We currently collect and process the following information:

- Personal identifiers, contacts and characteristics (for example, name and contact details)
- Website traffic

How we get the personal information and why we have it

Most of the personal information we process is provided to us directly by you for one of the following reasons:

- Online transaction
- Agreement to the website cookies setting

We use the information that you have given us in order to process your online order and analyse the website traffic.

Please note that we may use software tools to measure and collect session information, including unique visitor number, redirection path, length of visits to certain pages, interaction pattern, and device and operational systems used to navigate the website.

We will not share any of this information with any third party unless it is required by the law enforcement bodies.

Under the General Data Protection Regulation (GDPR), the lawful bases we rely on for processing this information are:

(a) Your consent. You are able to remove your consent at any time. You can do this by contacting wenderific@outlook.com

(b) We have a legal obligation.

(c) We have a vital interest.

(d) We have a legitimate interest.

How we store your personal information

Squarespace hosts our website, which provides us with the online platform that allows us to sell our products and services to you. Your data may be stored through its data storage, databases and the general applications. They store your data on secure servers behind a firewall.

We keep your personal information provided in the online transaction for one month, unless you have explicitly agreed to receiving marketing communications from us. The data that we temporarily store will be protected within commercially acceptable means to prevent loss and theft, as well as unauthorised access, disclosure, copying, use or modification.

After one month or when we have finished providing you with a service, whichever one comes sooner, we will then dispose your information by permanent deletion on any digital documents or cloud space. Your personal data will never be stored in any physical form.

Your data protection rights

Under data protection law, you have rights including:

Your right of access - You have the right to ask us for copies of your personal information.

Your right to rectification - You have the right to ask us to rectify personal information you think is inaccurate. You also have the right to ask us to complete information you think is incomplete.

Your right to erasure - You have the right to ask us to erase your personal information in certain circumstances.

Your right to restriction of processing - You have the right to ask us to restrict the processing of your personal information in certain circumstances.

Your right to object to processing - You have the the right to object to the processing of your personal information in certain circumstances.

Your right to data portability - You have the right to ask that we transfer the personal information you gave us to another organisation, or to you, in certain circumstances.

You are not required to pay any charge for exercising your rights. If you make a request, we have one month to respond to you.

Please contact us at wenderific@outlook.com if you wish to make a request.

How to complain

If you have any concerns about our use of your personal information, you can make a complaint to us at wenderific@outlook.com

You can also complain to the ICO if you are unhappy with how we have used your data.

The ICO's address:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

Helpline number: 0303 123 1113

ICO website: <https://www.ico.org.uk>